

EP33

Use of Delta Checks in the Medical Laboratory

This guideline provides approaches for selecting measurands for which delta checks are useful, establishing delta check limits and rules for comparing them to previous results, establishing delta check alerts in the laboratory information system, investigating specimens with delta check alerts, and evaluating the effectiveness of the laboratory's delta check systems.

A guideline for global application developed through the Clinical and Laboratory Standards Institute consensus process.

Clinical and Laboratory Standards Institute

Setting the standard for quality in medical laboratory testing around the world.

The Clinical and Laboratory Standards Institute (CLSI) is a not-for-profit membership organization that brings together the varied perspectives and expertise of the worldwide laboratory community for the advancement of a common cause: to foster excellence in laboratory medicine by developing and implementing medical laboratory standards and guidelines that help laboratories fulfill their responsibilities with efficiency, effectiveness, and global applicability.

Consensus Process

Consensus—the substantial agreement by materially affected, competent, and interested parties—is core to the development of all CLSI documents. It does not always connote unanimous agreement, but does mean that the participants in the development of a consensus document have considered and resolved all relevant objections and accept the resulting agreement.

Commenting on Documents

CLSI documents undergo periodic evaluation and modification to keep pace with advancements in technologies, procedures, methods, and protocols affecting the laboratory or health care.

CLSI's consensus process depends on experts who volunteer to serve as contributing authors and/or as participants in the reviewing and commenting process. At the end of each comment period, the committee that developed the document is obligated to review all comments, respond in writing to all substantive comments, and revise the draft document as appropriate.

Comments on published CLSI documents are equally essential, and may be submitted by anyone, at any time, on any document. All comments are managed according to the consensus process by a committee of experts.

Appeals Process

When it is believed that an objection has not been adequately considered and responded to, the process for appeals, documented in the CLSI Standards Development Policies and Processes, is followed.

All comments and responses submitted on draft and published documents are retained on file at CLSI and are available upon request.

Get Involved—Volunteer!

Do you use CLSI documents in your workplace? Do you see room for improvement? Would you like to get involved in the revision process? Or maybe you see a need to develop a new document for an emerging technology? CLSI wants to hear from you. We are always looking for volunteers. By donating your time and talents to improve the standards that affect your own work, you will play an active role in improving public health across the globe.

For additional information on committee participation or to submit comments, contact CLSI.

Clinical and Laboratory Standards Institute 950 West Valley Road, Suite 2500 Wayne, PA 19087 USA P: +1.610.688.0100 F: +1.610.688.0700 www.clsi.org standard@clsi.org

Use of Delta Checks in the Medical Laboratory

James J. Miller, PhD, DABCC, FACB
Nuria Adem, MT(ASCP)
Raymond D. Aller, MD, FACMI, FHIMSS
Rex Astles, PhD, FACB, DABCC
M. Angeles Cuadrado-Cenzual, PhD, MD
Gerald Davis, MT(ASCP), MPH
D. Robert Dufour, MD

Cammie Fairburn, MS
Corinne R. Fantz, PhD, DABCC
Ana M. Gonzalez
David A. Lacher, MD, MEd
Curtis A. Parvin, PhD
Linda Stang, MLT
Joely Straseski, PhD, DABCC FACB

Abstract

Clinical and Laboratory Standards Institute document EP33—Use of Delta Checks in the Medical Laboratory provides guidance for developing procedures for delta checking and evaluating the differences between consecutive results for the same patient. Delta check alerts refer to situations in which differences between these consecutive results exceed specified limits. Such changes may indicate changes in patient conditions or specimen problems (eg, specimen misidentification, contaminated specimens, hemolyzed specimens). With the growing use of autoverification, delta checks are increasingly used as one of the tools to identify results that need additional review. This guideline represents a consensus of experts who have reviewed available data on approaches for the use of delta checks. It suggests approaches to establishing delta check limits, selecting measurands for which delta checks are useful, developing rules for comparing them to previous results, investigating specimens with delta check alerts, and evaluating the effectiveness of the laboratory's delta check systems.

Clinical and Laboratory Standards Institute (CLSI). *Use of Delta Checks in the Medical Laboratory*. 1st ed. CLSI guideline EP33 (ISBN 1-56238-927-0 [Print]; ISBN 1-56238-928-9 [Flectronic]). Clinical and Laboratory Standards Institute, 950 West Valley Road, Suite 2500, Wayne, Pennsylvania 19087 USA, 2016.

The Clinical and Laboratory Standards Institute consensus process, which is the mechanism for moving a document through two or more levels of review by the health care community, is an ongoing process. Users should expect revised editions of any given document. Because rapid changes in technology may affect the procedures, methods, and protocols in a standard or guideline, users should replace outdated editions with the current editions of CLSI documents. Current editions are listed in the CLSI catalog and posted on our website at www.clsi.org.

If you or your organization is not a member and would like to become one, and to request a copy of the catalog, contact us at:

P: +1.610.688.0100 **F:** +1.610.688.0700 **E:** customerservice@clsi.org **W:** www.clsi.org.



Copyright ©2016 Clinical and Laboratory Standards Institute. Except as stated below, any reproduction of content from a CLSI copyrighted standard, guideline, companion product, or other material requires express written consent from CLSI. All rights reserved. Interested parties may send permission requests to permissions@clsi.org.

CLSI hereby grants permission to each individual member or purchaser to make a single reproduction of this publication for use in its laboratory procedures manual at a single site. To request permission to use this publication in any other manner, e-mail permissions@clsi.org.

Suggested Citation

CLSI. *Use of Delta Checks in the Medical Laboratory.* 1st ed. CLSI guideline EP33. Wayne, PA: Clinical and Laboratory Standards Institute; 2016.



ISBN 1-56238-927-0 (Print)

ISBN 1-56238-928-9 (Electronic)

ISSN 1558-6502 (Print)

ISSN 2162-2914 (Electronic)

Volume 36, Number 3

Contents

Abstract	i
Committee Membership	iii
Foreword	
Chapter 1: Introduction	1
1.1 Scope	2
1.2 Background	
1.3 Standard Precautions	4
1.4 Terminology.	5
Chapter 2: Process Flow Chart	9
Chapter 3: Selecting Candidate Measurands for Use in Delta Checks	
3.1 Determining Goals	
3.2 Selecting Measurands	14
3.3 Special Considerations.	
Chapter 4: Selection of Delta Check Limits	23
4.1 Limits Derived From Biological Variation	24
4.2 Limits Derived From Patient Data	29
4.3 Time Interval Between Specimens, Rate Checks, and Clinically Significant Change	
Chapter 5: Implementing Delta Checks in the Laboratory Information System	35
5.1 Prerequisites for Delta Check Capability	36
5.2 Middleware and the Laboratory Information System	36
5.3 Considerations for Determination of Delta Check Rules	37
5.4 Notifying the Laboratorian and Documenting the Response to Delta Check Alerts	38
5.5 Improvements to Delta Check Capabilities of Laboratory Information Systems	38
Chapter 6: Defining Appropriate Follow-up Actions for Delta Check Alerts	39
6.1 Initial Steps in Evaluating Delta Check Alerts	40
6.2 Additional Steps in Investigating Delta Check Alerts	44
6.3 Definitive Evaluation of Misidentified Specimens	45
Chapter 7: Evaluating the Performance of Delta Checking After Implementation	47
7.1 Specimen Misidentification	49
7.2 Preexamination and Postexamination Errors	49
7.3 Actionable Change in Patient Status	50

Contents (Continued)

Chapter 8: Conclusion	51
Chapter 9: Supplemental Information	53
References	54
Appendix. Examples of Delta Check Calculations	59
The Quality Management System Approach	
Political CICL Professional Materials	6.1



Foreword

The best tool currently available for detecting specimen misidentification is the delta check. The term delta check refers to a comparison of two sets of results from the same patient, based on specified criteria, as a quality improvement effort by the laboratory. The difference between the two sets is compared to a limit that is specific for the measurand. When the difference exceeds the limit, the current result is said to have triggered a delta check alert, and should be investigated. Delta checking can be relatively insensitive for detecting specimen mix-ups; however, delta checks can be optimized to improve their performance for this use. In addition, delta checks can be used to detect specimen integrity issues and clinically significant changes.

The concept of delta checks was introduced by Nosanchuk and Gottman¹ in 1974 as a QC technique to identify misidentified specimens. In their original description of this approach, the authors used manual checking of a given patient's current and previous results to identify unlikely changes in laboratory procedure results. In 1975, Ladenson² described the first use of computers to compare patients' current and previous specimens in real time as results are reviewed. This basic approach to identifying significant delta checks changed little in the ensuing 40 years.

With the widespread use of autoverification, delta checks have become an important component of the tools used to identify results that need additional review before release to the medical record. The purpose of this guideline is to provide approaches for laboratories to use in determining how to apply delta checks.

Although delta checks have been in use in some laboratories for over 40 years, few descriptions exist in the peer-reviewed scientific literature of how delta checks may be used and for what purposes. This guideline provides clarity on the potential uses of delta checks and how to appropriately select measurands for accomplishing those uses.

Because the literature on delta checks is inadequate to develop standards on this topic, CLSI invites comments and feedback from users on the usefulness of this guideline, as well as additional information that may be useful for future revisions of this guideline. Please send comments to standard@clsi.org.

NOTE: The findings and conclusions in this document are those of the authors and are supported by the CLS/consensus process, and do not necessarily reflect the views of the organizations the authors represent.

KEY WORDS

Biological variation Delta check alert Patient safety

Delta check Index of individuality Reference change value

A NOT

The best tool currently available for detecting specimen misidentification is the delta check.

Chapter 1 Introduction

This chapter includes:

- ► Document scope and applicable exclusions
- ► Background information pertinent to the document content
- ► Standard precautions information
- "Note on Terminology" that highlights particular use and/or variation in use of terms and/or definitions
- ► Terms and definitions used in the document
- Abbreviations and acronyms used in the document



Use of Delta Checks in the Medical Laboratory

Introduction

1.1 Scope

This guideline provides recommendations for evaluating the changes between consecutive results for the same patient. These evaluations are called delta checks. The guideline reviews the selection and use of delta checks and provides basic information for laboratories that wish to use delta checks. The document considers several uses, including detection of misidentified specimens, contaminated or otherwise compromised specimens, and clinically significant changes in patients. The guideline reviews approaches to setting limits for expected differences in results, selection of appropriate measurement procedures for use in delta checks, and the types of comparisons that could be used; an approach to evaluating specimens that have delta check alerts; and suggested approaches to evaluate the effectiveness of delta checks once they have been implemented. It also provides guidance for defining appropriate follow-up steps for delta check alerts and for the evaluation of the performance of a laboratory's delta check program.

The intended users of this guideline are medical laboratory management and personnel. This information may also be of interest to hospital or laboratory informatics staff, and software and medical device vendors who need to understand the laboratory's goals when implementing automated delta checking.

This guideline does not directly discuss informatics aspects (computer programming) for establishing delta checks, or methods for determining the precision of the measurement procedures used.

The Quality Management System Approach

Clinical and Laboratory Standards Institute (CLSI) subscribes to a quality management system (QMS) approach in the development of standards and guidelines, which facilitates project management; defines a document structure using a template; and provides a process to identify needed documents. The QMS approach applies a core set of "quality system essentials" (QSEs), basic to any organization, to all operations in any health care service's path of workflow (ie, operational aspects that define how a particular product or service is provided). The QSEs provide the framework for delivery of any type of product or service, serving as a manager's guide. The QSEs are as follows:

OrganizationPersonnelProcess ManagementNonconforming Event ManagementCustomer FocusPurchasing and InventoryDocuments and RecordsAssessmentsFacilities and SafetyEquipmentInformation ManagementContinual Improvement

EP33 covers the QSE indicated by an "X." For a description of the other documents listed in the grid, please refer to the Related CLSI Reference Materials section on page 64.

Organization	Customer Focus	Facilities and Safety	Personnel	Purchasing and Inventory	Equipment	Process Management	Documents and Records	Information Managernent	Nonconforming Event Management	Assessments	Continual Improvement
						X					
						C 56					
						EP31					
						GP33					
		GP41		GP41		GP41					
						GP44					
		M29									

Related CLSI Reference Materials*

- Laboratory Analysis. 1st ed., 2012. This document provides background information on mechanisms of hemolysis, icterus, and lipemia/turbidity (HIL) interference; intended usefulness of HIL indices; establishment of HIL alert indices; availability of automated HIL detection systems; and interpretation, strengths, limitations, and verification of HIL indices in the clinical laboratory.
- EP31 Verification of Comparability of Patient Results Within One Health Care System. 1st ed., 2012.

 This document provides guidance on how to verify comparability of quantitative laboratory results for individual patients within a health care system.
- Accuracy in Patient and Sample Identification. 1st ed., 2010. This guideline describes the essential elements of systems and processes required to ensure accurate patient identification. The principles in this document may be applied to manual or electronic systems. Design considerations covered include criteria for accuracy, differences in inpatient vs outpatient settings that impact patient identification, language and cultural considerations, and standardization of processes across the health care enterprise.
- GP41 Procedures for the Collection of Diagnostic Blood Specimens by Venipuncture. 6th ed., 2007.

 This document provides procedures for the collection of diagnostic specimens by venipuncture, including line draws, blood culture collection, and venipuncture in children.
- GP44 Procedures for the Handling and Processing of Blood Specimens for Common Laboratory Tests.
 4th ed., 2010. This document includes criteria for preparing an optimal serum or plasma sample and for the devices used to process blood specimens.
- Protection of Laboratory Workers From Occupationally Acquired Infections. 4th ed., 2014. Based on US regulations, this document provides guidance on the risk of transmission of infectious agents by aerosols, droplets, blood, and body substances in a laboratory setting; specific precautions for preventing the laboratory transmission of microbial infection from laboratory instruments and materials; and recommendations for the management of exposure to infectious agents.

^{*} CLSI documents are continually reviewed and revised through the CLSI consensus process; therefore, readers should refer to the most current editions.



Explore the Latest Offerings From CLSI!

As we continue to set the global standard for quality in laboratory testing, we are adding products and programs to bring even more value to our members and customers.



By becoming a CLSI member, your laboratory will join 1,600+ other influential organizations all working together to further CLSI's efforts to improve health care outcomes. You can play an active role in raising global laboratory testing standards—in your laboratory, and around the world.

Find out which membership option is best for you at www.clsi.org/membership.





Find what your laboratory needs to succeed! CLSI U provides convenient, cost-effective continuing education and training resources to help you advance your professional development. We have a variety of easy-to-use, online educational resources that make eLearning stress-free and convenient for you and your staff.

See our current educational offerings at www.clsi.org/education.



When laboratory testing quality is critical, standards are needed and there is no time to waste. eCLIPSE™ Ultimate Access, our cloud-based online portal of the complete library of CLSI standards, makes it easy to quickly find the CLSI resources you need.

Learn more and purchase eCLIPSE at clsi.org/eCLIPSE.

For more information, visit www.clsi.org today.



950 West Valley Road, Suite 2500, Wayne, PA 19087 USA

P: +1.610.688.0100 Toll Free (US): 877.447.1888 F: +1.610.688.0700

ELECTRONIC ISBN 1-56238-928-9